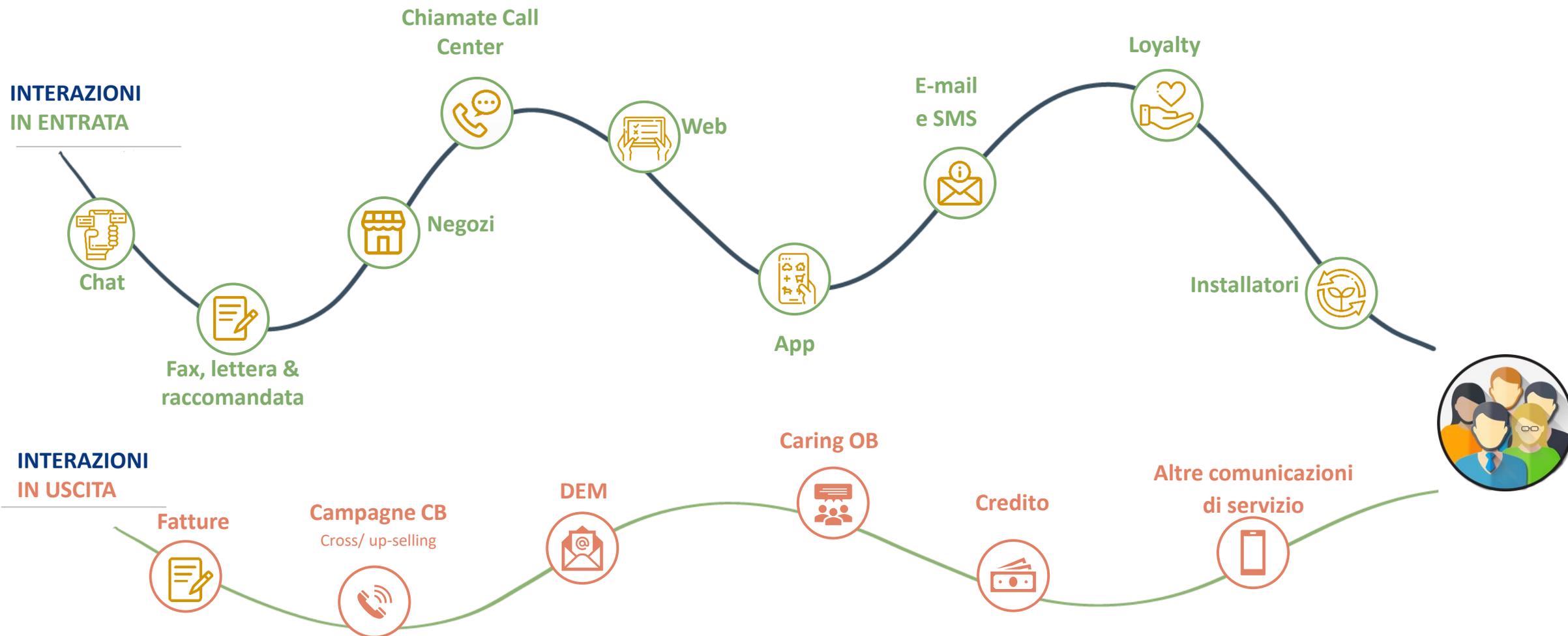


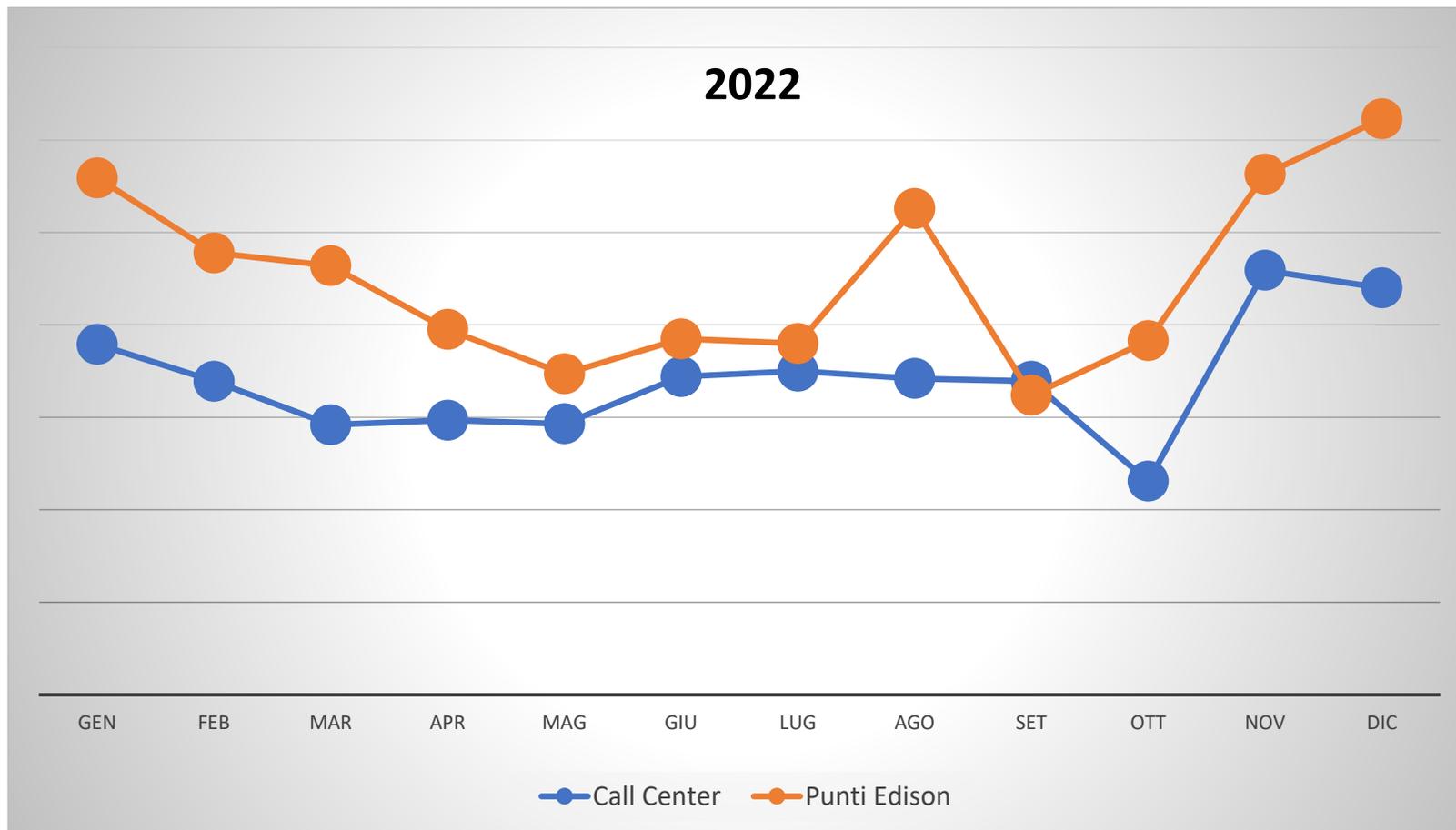
LA VOCE DEI NOSTRI CLIENTI



MOLTI PUNTI DI CONTATTO CON I CLIENTI



NPS CALL CENTER E PUNTI EDISON

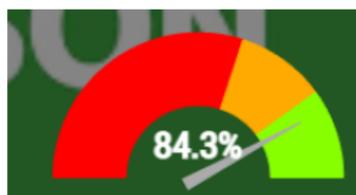


MISTERY CALL + INSTANT CALL + SURVEY AD HOC



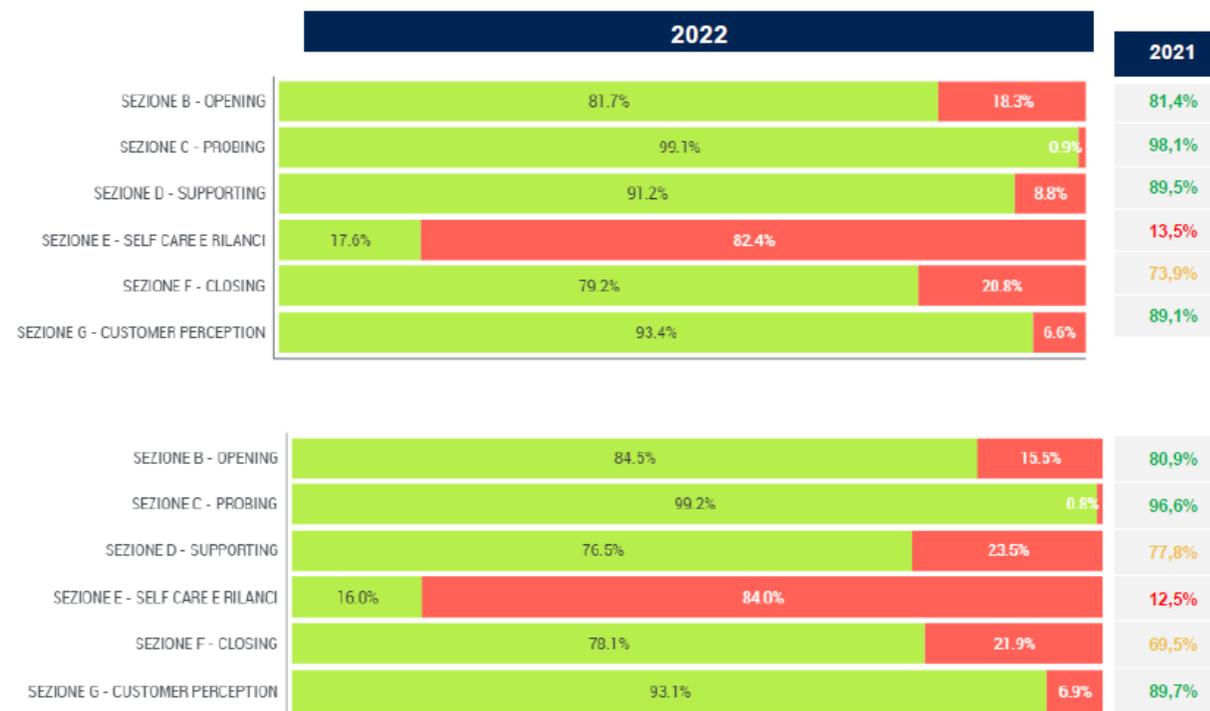
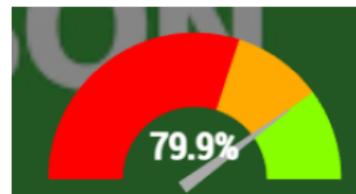
INFO OFFERTA

2022

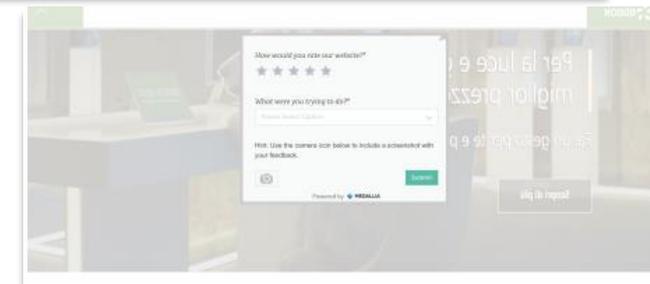
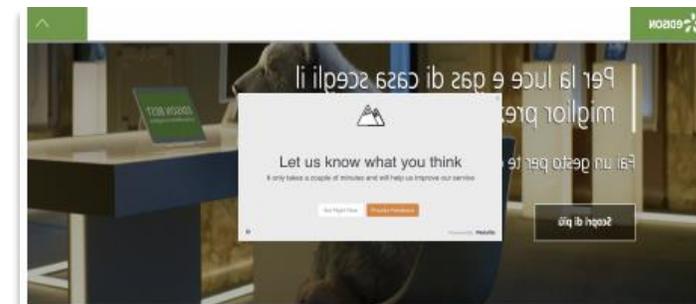


INFO BOLLETTA

79.9%



ASCOLTIAMO IL MONDO DIGITALE



INIZIATIVE PER MIGLIORARSI



MBO per dirigenti su NPS

Comitati



Close the loop

