

Nice, October 7, 2009

Invitation

October 20, 2009, from 9:00 until 12: 00 noon

*Regional Côte d'Azur Call Centres
"Contact & Client Centres Round Table on the development of the
Call Centres industry in the Côte d'Azur "*

Admission free of Charge

Light refreshments will be served during the round table

*Venue: Team Cote d'Azur, The Cote d'Azur Economic Development Agency at
400 Promenade des Anglais, 6th Floor, 06204 Nice Cedex France*

Round Table Discussion

A comprehensive insight on the call centre industry development on Cote d'Azur. This intense, highly interactive half-day roundtable session will provide some information on how to set up a call centre in the Cote d'Azur and what are the resources made available by the regional authorities. Some of the experience and best practices of existing operating call centres will be revealed during this discussion. The Contact Centre Roundtable is a vendor-free zone, designed by and exclusively for members of the call centres operators industry. Join us for this important event.

Top 3 reasons you should attend

1. It's the only round table event dedicated to a closed door dialogue between companies' representatives and regional institutions representatives.
2. The roundtable discussions are designed to provide numerous opportunities to share best practices, ideas, and perspectives on challenges related to operating a call centre and meeting customer expectations and using new customer service channels in the Côte d'Azur.
3. You'll leave with tools, knowledge, and insights on how to set up a call centre in the Côte d'Azur

Who should attend this Fall October 20th 2009 Call Centre Roundtable?

Representatives of the contact centre and call centre industry, such as company's executives and decision makers at all levels: business development, marketing, customer services...

TeamCôte d'Azur

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